

BCAN Homeless Forum Shared Guidelines Customer Feedback

(This is based on the Caring At Christmas form)

To help us improve and build on the service we offer, please complete the following information.

Please circle one number in response to each question.

5 = Very good 4 = Good 3 = Average 2 = Poor 1 = Very poor

		Very Good		Average		Very Poor
a.	Overall, how do you rate the time you spent with us?	5	4	3	2	1
b.	What did you think of the atmosphere?	5	4	3	2	1
c.	What did you think of the food?					
	Quality	5	4	3	2	1
	Quantity	5	4	3	2	1
	Variety	5	4	3	2	1
d.	What did you think of the entertainment?	5	4	3	2	1
e.	How would you rate the volunteers for:					
	Friendliness	5	4	3	2	1
	Efficiency	5	4	3	2	1
f.	If you have any further comments, please write them in the space below.					